PBXact UC 40

PBXact UC is an advanced on-premise turnkey unified communications platform which integrates all your business real-time voice and IP telephony applications into one full-featured experience. Whether your company is looking for basic PBX features with the capability of future growth options or enhanced features such as, Call-Center, MS Outlook integration, SMS, IM, CRM and Help Desk integration, PBXact UC wraps all this into one package.

Ideal for Small Businesses

PBXact UC 40 is our smallest on-premise based appliance built for small businesses looking to seamlessly integrate IP phones and VoIP trunks while improving employee collaboration and productivity with a large suite of advanced features. PBXact UC 40 supports up to 40 licensed users and 30 simultaneous calls.

The following advanced features are included, out-of-box:

Auto-provisioning Tool

Integrate and manage all your existing IP phones and other endpoint devices, such as Sangoma PSTN Vega Gateways and most third party manufacturers, with the EndPoint Manager module.

VoIP Connectivity

Seamlessly integrate your vendor's SIP trunks or combine PBXact UC with Sangoma's own SIP trunking service called SIPStation for deeper integration and easy deployment, auto-configuring your channels at the same time.

Mobility

Remote workers can take the office with them with PBXact's "anywhere access" allowing them to connect securely with built-in VPN functionality and features like follow-me to forward phone calls, voicemails and presence information.

"PBXact UC systems are designed to automatically integrate the complete range of Sangoma product lines, creating a true end-to-end solution for all business sizes."

Quick Facts

- Supports 40 Licensed Extensions & 30 Calls
- Console Web GUI SSH
- 4x GB Ethernet Ports & 1x Serial Console (RJ45)
- 1x VGA Port & 3x USB Ports
- Optional Annual Support & Software Maintenance Plans
- Remote Installation & Configuration Services
- 1 Year Warranty

ADVANCED CAPABILITIES

Quick-Start Installation Wizard

The quick-start Installation Wizard for PBXact UC makes it incredibly easy to get your PBX set up with basic configuration in just a few minutes!

INSTALLATION WIZARD
SANGOMA TECHNOLOGIES

You no longer need to be an IT administrator to setup your phone system. The all-new dashboard gives you quick access to your most used features for easy management.

Personal Administration

User Control Panel

UCP provides each user with a web based login to allow easy control of their personal experience from any device. Users can view their call history, view contacts, set their presence and personalize their phone soft-keys like call forwarding, follow me, call waiting and do not disturb.

UCP also allows users to listen and manage their voicemail account and make/receive calls using built-in webRTC client, all from any desktop through their browser.

Desktop Integration

Zulu UC Desktop Integration is included with all PBXact Systems, providing users with: a feature-rich softphone for true office mobility including SMS and FAX capabilities, click-to-call from web browsers and screen pops for helpdesk integration.

Integration with Sangoma IP Phones

Zero Touch Provisioning

Designed specifically for PBXact UC, Sangoma's line of IP Phones auto-provision themselves out-of-box using our Redirection Service.

Full Suite of Phone Applications

Users can now control complicated features directly from their phones right out-of-the-box. There's no need memorize hard to remember feature codes!

DRAFT

FEATURE SPECIFICATIONS

Basic Features

Business Features

- Flexible time-based call routing
- Built in conference bridge/service
- Fax to email
- Hunt / Ring groups
- Music on hold
- Voicemail blasting
- Follow me / Find me calling
- Personal IVRs
- Wake up calls
- Support for video calls, IM & presence
- Secure communications (SRTP/ TLS)
- Directory
- Customizable announcements
- Dictation
- Calling queues (ACD/IVR)

Calling Features:

- Three way calling
- Voicemail
  - Voicemail to email
- Caller ID
- Call transfer
- Call recording
- Do not disturb
- Call forwarding
- Call waiting
- Call history
  - Call detail records and call event logging
- Speed dials
- Caller blacklisting
- Paging / Intercom
- Call screening
- DISA

Telephony Support:

- Open standards support for multiple signaling protocols
  - SIP
  - IAX2
- Soft phone support
- WebRTC
  - Browser-based calling (thru UCP)
- Specialty device support
  - Door phones
  - Overhead paging
  - Strobe alerts
  - Paging gateways
  - Voice gateways
  - Failover devices

End User Applications:

- User Control Panel (UCP)

Multiple Language Support:

- English
- Bulgarian
- Chinese
- German
- Hebrew
- Hungarian
- Italian
- Portuguese
- Russian
- Swedish
- Spanish
- Japanese

Administration:

- Bulk import utilities
  - Trunks
  - Extensions
  - Users
  - Phone numbers
- System dashboards
- Integrated intrusion detection

Physical Features:

- Unit dimensions
  - 127mm (W) x 127mm (D) x 50mm (H)
- Unit weight
  - .68kgs (1.5lbs)
- External universal AC/DC power brick
- 4x GB Ethernet ports
- 3x USB ports
- 1x serial console (RJ45)
- 1x VGA port
- Wall mount bracket included

Enhanced Features

Included with All PBXact Platforms:

- Call Recording Reports
- Class of Service
- Conference Pro
- *EndPoint Manager
- Extension Routing
- Fax Pro
- Page Pro
- Park Pro
- Zulu UC Desktop Integration
- *Phone Apps
- SysAdmin Pro
- *User Control Panel (UCP)
- Voicemail Notify
- Voicemail Reports
- XMPP Pro

*Included Free for Sangoma IP Phones

Licensing Options:

- XactView
  - Call management and presence desktop for end users
- EndPoint Manger
  - Third party phone support for non-Sangoma IP phones
- Call/Contact Center Features
  - Enhanced call center functionality

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